

Subject: hellopeter responses from cif farrell laverne  
From: Theo Fitchat <theo@cluedapp.co.za>  
Date: 2021/08/14, 06:55  
To: sonet@cluedapp.co.za

— <https://www.hellopeter.com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990.eml> —

Subject: <https://www.hellopeter.com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990>  
From: Hellopeter Admin <admin@hellopeter.com>  
Date: 2020/03/09, 08:02  
To: Theo Fitchat <theo@cluedapp.co.za>

Hello

The above review that you wrote, has been reported by them as inappropriate (i.e. false).

We try our best to ensure that the integrity of the reviews written on our website is maintained, and as such, we ask that you kindly confirm that all the content in your review is indeed entirely '*true and correct*'.

The above being the case, please provide us with valid proof of dealings with them (invoices, proof of payment made, contract etc) to confirm that you are a *bona fide* customer thereby substantiating your complaint.

We understand that this may be time-consuming, but we ask that you bear with us while we verify the information.

If all content is confirmed to be true and correct and we receive the above-requested *proof of dealings*, your review will remain on the site.

If we do not receive the above, unfortunately, the review will be removed in 48 hours.

We appreciate your attention and understanding on the matter.

Regards



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Team Hellopeter

E: [admin@hellopeter.com](mailto:admin@hellopeter.com)

W: [www.hellopeter.com](http://www.hellopeter.com)

Re: <https://www.hellopeter.com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990.eml>

Subject: Re: <https://www.hellopeter.com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990>

From: Hellopeter Admin <[admin@hellopeter.com](mailto:admin@hellopeter.com)>

Date: 2020/03/09, 09:14

To: Theo Fitchat <[theo@cluedapp.co.za](mailto:theo@cluedapp.co.za)>

Hello Theo

Thank you for your reply.

Please note however, that your review breaches our content guidelines with regards to disclosing full names/surnames in the content. This is not permitted, so we will have to edit your review since you're confirming it to be true.

*(6.1.3.12 Don't post other people's private information without their permission, including, but not limited to, their surname, address, phone numbers, email address and credit card number. Full name used of employee)*

Regards



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Monique Smith | Team Hellopeter

E: [admin@hellopeter.com](mailto:admin@hellopeter.com)

W: [www.hellopeter.com](http://www.hellopeter.com)

On Mon, 9 Mar 2020 at 08:21, Theo Fitchat <[theo@cluedapp.co.za](mailto:theo@cluedapp.co.za)> wrote:

Dear Hellopeter,

No problem at all, and thank you for reaching out to me regarding this.

I understand that all statements on Hellopeter need to be true, and that you need supporting evidence for what is published on Hellopeter.

Please see the below Dropbox link for all our evidence regarding our dealings with Sealtek Cape, Limpopo Fencing and Construction and Sandrivier Vars Produkte (all referring to the same registered company). The Dropbox link contains all the legal documentation that we will present as evidence in the court case with Sealtek Cape, and thus we ask that you please do not share the information directly with Sealtek Cape, as it contains all the evidence for the case, which will be heard in court within the next few months.

[https://www.dropbox.com/sh/yqb0rttrvud5tda/AADaEi\\_sSnvSk0IGB6n25Pma?dl=0](https://www.dropbox.com/sh/yqb0rttrvud5tda/AADaEi_sSnvSk0IGB6n25Pma?dl=0)

Kind regards,

Theo Fitchat

On 2020/03/09 08:02, Hellopeter Admin wrote:

Hello

The above review that you wrote, has been reported by them as inappropriate (i.e. false).

We try our best to ensure that the integrity of the reviews written on our website is maintained, and as such, we ask that you kindly confirm that all the content in your review is indeed entirely '*true and correct*'.

The above being the case, please provide us with valid proof of dealings with them (invoices, proof of payment made, contract etc) to confirm that you are a *bona fide* customer thereby substantiating your complaint.

We understand that this may be time-consuming, but we ask that you bear with us while we verify the information.

If all content is confirmed to be true and correct and we receive the above-requested *proof of dealings*, your review will remain on the site.

If we do not receive the above, unfortunately, the review will be removed in 48 hours.

We appreciate your attention and understanding on the matter.

Regards



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Team Hellopeter

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E: [admin@hellopeter.com](mailto:admin@hellopeter.com)

W: [www.hellopeter.com](http://www.hellopeter.com)

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[https://www\\_hellopeter\\_com/cape-industrial-flooring/reviews/disaster-stay-away-f3125fc4690ef56edc194de20633acdd28b40c69-3023634.eml](https://www_hellopeter_com/cape-industrial-flooring/reviews/disaster-stay-away-f3125fc4690ef56edc194de20633acdd28b40c69-3023634.eml)

Subject: <https://www.hellopeter.com/cape-industrial-flooring/reviews/disaster-stay-away-f3125fc4690ef56edc194de20633acdd28b40c69-3023634>  
From: Hellopeter Admin <[admin@hellopeter.com](mailto:admin@hellopeter.com)>  
Date: 2020/03/16, 08:40  
To: Theo Fitchat <[theo@cluedapp.co.za](mailto:theo@cluedapp.co.za)>

Hello

The above review that you wrote, has been reported by them as inappropriate (i.e. false) saying *Cape Industrial Flooring is a manufacturer and supplier of flooring systems. We only supply the product and can not be held liable for any damages / incorrect application or any other applicator faults. Cape Industrial Flooring is being negatively impacted by something that should not affect us at all.*

We try our best to ensure that the integrity of the reviews written on our website is maintained, and we, therefore, require from you, a *sworn affidavit*, confirming that you believe your version of events documented on [hellopeter.com](http://hellopeter.com) to be entirely 'true and correct'.

Should we not receive the above from you within 48 (working/office) hours, your complaint will unfortunately be removed from the site.

Regards



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Team Hellopeter

E: [admin@hellopeter.com](mailto:admin@hellopeter.com)

W: [www.hellopeter.com](http://www.hellopeter.com)

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— <https://www.hellopeter.com/farrell-flooring/reviews/disaster-stay-away-3023633.eml> —

Subject: <https://www.hellopeter.com/farrell-flooring/reviews/disaster-stay-away-3023633>

From: Hellopeter Admin <[admin@hellopeter.com](mailto:admin@hellopeter.com)>

Date: 2020/03/16, 14:01

To: Theo Fitchat <[theo@cluedapp.co.za](mailto:theo@cluedapp.co.za)>

Hello

The review that you wrote has been reported as inappropriate (i.e false) by them saying *We have offered to repair the damaged floor after the client has walked over the wet floor. Despite our best efforts to contact the client to discuss a way forward, we were simply ignored*'.

We try our best to ensure that the integrity of the reviews written on our website is maintained, and we, therefore, require from you, a *sworn affidavit*, confirming that you believe your version of events documented on [hellopeter.com](http://hellopeter.com) to be entirely 'true and correct'.

Should we not receive the above from you within 48 (working/office) hours, your complaint will unfortunately be removed from the site.

Regards



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Team Hellopeter

E: [admin@hellopeter.com](mailto:admin@hellopeter.com)

W: [www.hellopeter.com](http://www.hellopeter.com)

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— Re: I have removed the posts from Hello.eml —

Subject: RE: I have removed the posts from Hello

From: Laverne Portellas <laverne@constructionlaw.co.za>

Date: 2020/03/20, 12:37

To: Theo Fitchat <theo@fitchat.co.za>

Dear Theo,

Thank you for your email, the contents of which are noted.

I will let Abrahams and Gross know shortly.

Unfortunately, summons has already been issued out of Magistrates Court Kuilsriver, so the building dispute will proceed out of that court. The defamation case could have proceeded out of any court but due to the amounts involved, it would have had to have been run out of the high court. Two different matters - two different courts.

I trust this clarifies the position for you.

Kind regards,

Laverne Portellas | Senior Associate  
TIEFENTHALER ATTORNEYS INC.

T +27 21 065 0183

-

M +27 72 244 5941

Block B, Unit B3, 2nd Floor, Estuary Suites, 3 Oxbow Crescent, The Estuaries, Century City, Cape Town, South Africa  
[www.constructionlaw.co.za](http://www.constructionlaw.co.za)

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-----Original Message-----

From: Theo Fitchat <[theo@fitchat.co.za](mailto:theo@fitchat.co.za)>

Sent: Friday, 20 March 2020 12:29

To: Laverne Portellas <[laverne@constructionlaw.co.za](mailto:laverne@constructionlaw.co.za)>

Subject: I have removed the posts from Hello

Hi Laverne,

I have requested Hellopeter and Facebook to remove all the reviews I have made, and the comments I made on Sealtek's own review.

Can you please communicate to Abrahams & Gross that I have requested Hellopeter to remove it, but that I cannot control when they will actually remove it.

I will keep requesting Hellopeter to remove the reviews if I still see them online.

I did not realise that a defamation case was also going to happen along with the building dispute. I thought the defamation was going to form part of the building dispute, and that I was prepared to take the building dispute to the high court, since I thought the defamation formed part of the building dispute.

Thanks,

Theo

— Re: I have removed the posts from Hello.eml —

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Subject: RE: I have removed the posts from Hello  
From: Laverne Portellas <laverne@constructionlaw.co.za>  
Date: 2020/03/20, 12:44  
To: Theo Fitchat <theo@fitchat.co.za>

They have only issued a letter of demand (not a summons) so there is most certainly an opportunity to settle the matter. If they insist on proceeding, you will need to defend it accordingly.

Kind regards,

Laverne Portellas | Senior Associate  
TIEFENTHALER ATTORNEYS INC.

T +27 21 065 0183

-

M +27 72 244 5941

Block B, Unit B3, 2nd Floor, Estuary Suites, 3 Oxbow Crescent, The Estuaries, Century City, Cape Town, South Africa  
[www.constructionlaw.co.za](http://www.constructionlaw.co.za)

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-----Original Message-----

From: Theo Fitchat <[theo@fitchat.co.za](mailto:theo@fitchat.co.za)>

Sent: Friday, 20 March 2020 12:40

To: Laverne Portellas <[laverne@constructiowlaw.co.za](mailto:laverne@constructiowlaw.co.za)>

Subject: Re: I have removed the posts from Hello

Thanks. I just want to understand clearly, is the defamation case still definitely going forward, or is there still a chance that the case will be dropped now that I have requested the posts to be removed from HelloPeter and Facebook?

On 2020/03/20 12:37, Laverne Portellas wrote:

Dear Theo,

Thank you for your email, the contents of which are noted.

I will let Abrahams and Gross know shortly.

Unfortunately, summons has already been issued out of Magistrates Court Kuiltsvier, so the building dispute will proceed out of that court. The defamation case could have proceeded out of any court but due to the amounts involved, it would have had to have been run out of the high court. Two different matters - two different courts.

I trust this clarifies the position for you.

Kind regards,

Laverne Portellas | Senior Associate  
TIEFENTHALER ATTORNEYS INC.

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-

M +27 72 244 5941

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-----Original Message-----

From: Theo Fitchat <[theo@fitchat.co.za](mailto:theo@fitchat.co.za)>

Sent: Friday, 20 March 2020 12:29

To: Laverne Portellas <[laverne@constructionlaw.co.za](mailto:laverne@constructionlaw.co.za)>

Subject: I have removed the posts from Hello

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Thanks,

Theo

— [https://www\\_hellopeter\\_com/sealtek-cape/reviews/sealtek-cape-well-deserved-compliment-2919275.eml](https://www_hellopeter_com/sealtek-cape/reviews/sealtek-cape-well-deserved-compliment-2919275.eml) —

Subject: <https://www.hellopeter.com/sealtek-cape/reviews/sealtek-cape-well-deserved-compliment-2919275>

From: Hellopeter Admin <[admin@hellopeter.com](mailto:admin@hellopeter.com)>

Date: 2020/03/20, 13:14

To: Theo Fitchat <[theo@cluedapp.co.za](mailto:theo@cluedapp.co.za)>

Hello Theo

Hellopeter has no jurisdiction whatsoever over the Facebook site.

We are not able to remove any comments made via Facebook.

Only the person who posted the comment, can remove it (i.e yourself).

Please consult their help facility to do this.

Regards



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Team Hellopeter

E: [admin@hellopeter.com](mailto:admin@hellopeter.com)

W: [www.hellopeter.com](http://www.hellopeter.com)

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— Attachments: —

<a href="https://www_hellopeter_com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990.eml">https://www_hellopeter_com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990.eml</a>	16.1 KB
Re: <a href="https://www_hellopeter_com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990.eml">https://www_hellopeter_com/sealtek-cape/reviews/a-living-nightmare-d47ab690318ec1278c50029e6c0bf0c8e52e92ae-3017990.eml</a>	35.4 KB
<a href="https://www_hellopeter_com/cape-industrial-flooring/reviews/disaster-stay-away-f3125fc4690ef56edc194de20633acdd28b40c69-3023634.eml">https://www_hellopeter_com/cape-industrial-flooring/reviews/disaster-stay-away-f3125fc4690ef56edc194de20633acdd28b40c69-3023634.eml</a>	14.6 KB
<a href="https://www_hellopeter_com/farrell-flooring/reviews/disaster-stay-away-3023633.eml">https://www_hellopeter_com/farrell-flooring/reviews/disaster-stay-away-3023633.eml</a>	12.5 KB
Re: I have removed the posts from Hello.eml	5.7 KB
Re: I have removed the posts from Hello.eml	8.1 KB
<a href="https://www_hellopeter_com/sealtek-cape/reviews/sealtek-cape-well-deserved-compliment-2919275.eml">https://www_hellopeter_com/sealtek-cape/reviews/sealtek-cape-well-deserved-compliment-2919275.eml</a>	10.1 KB